



Media Control Panel

Software Upgrade Guide

Overview

How to Upgrade to the latest release.....	1
Upgrade/Extend Support & Upgrades Plan	2
Import/Upgrade from Shoutcast Control Panel (1.4.4.8)	3

How to Upgrade to the latest release

Before continuing, it is important to make a file and database backup of your control panel.

Cast-Control is not responsible for failed upgrades and will charge a service fee for installation or recovery.

1. Download the latest release marked as STABLE from the client area at http://www.cast-control.net/billing/client_area.php
2. Extract the contents to your desktop, this should reveal 3 primary items:
 - a. upload_and_rename directory containing the software
 - b. readme.txt
 - c. software_license_agreement.txt
3. Template changes are listed in the readme.txt under a title "TEMPLATE CHANGES" It is important that you merge any of your own custom changes before upgrading.
4. Backup your **database.php**, this is important in-case you accidentally override this.
5. Upload the contents of the upload_and_rename directory into your MediaCP installation root directory. You should overwrite all files **except database.php**
6. From your browser, you will need to execute **/system/upgrade.php** to process any mysql database changes between your last version. If there are any errors in **red** you should contact our support desk.
7. If you are using WHMCS, you should upgrade the WHMCS file included inside of the upload_and_rename/other/ directory



Upgrade/Extend Support & Upgrades Plan

If you own the MediaCP Owned Edition – you may need to extend your support & upgrades package. It is possible to purchase additional 12 months of Support & Upgrades from our [client area](#).

1. Login to our client area here.
2. Select [View Your Orders](#) from the side menu
3. Select your Professional Owned order.
4. Select "[Buy new addons, support and upgrade packages](#)"

Product Ordered:	Cast-control Professional Owned License
Product Pricing Label:	Owned Package #01
Order Product Extras:	Buy new addons, support and upgrade packages
Previously Purchased Extras:	None purchased.
Order Status:	Active

Your Licenses:	
Cast-control Professional Owned License Received from PPO ID: 726101857615	View & Download

5. Select Add to Cart and complete the purchase process.

> **Upgrade Packages Available:** 5 [Add to Cart](#)

1 Year Support & Upgrades Package

Upgrade term: Expires in 1 Year

Upgrade cost: \$130.00 AUD one time fee



Import/Upgrade from Shoutcast Control Panel (1.4.4.8)

1. Install Media Control Panel to a separate location.
2. Browse to ./system/import.php (for instance <http://yourdomain.com/mediapanel/system/import.php>).
3. You will be prompted to enter the Cast-control Shoutcast control Panel 1.4.4.8 database details to import.